SITE survey. APP

SITE SURVEY REPORT

Shower Head Descaling Record

Prepared for	Willow House Care
Date	6 Oct 2026
Site	Willow House care home
Prepared by	A. Kerr

FORM

Shower Head Descaling Record

1. Visit

Project	Willow House care home: quarterly shower head descale, Q4 (completed example)
Client	Willow House Care
Site	Willow House
Site address	Willow Lane, Harrogate
Date	6 Oct 2026
Done by	A. Kerr, AquaSafe Hygiene
Descaler and disinfectant used	Citric descaler, then 50 ppm chlorine soak for 30 minutes

HSE HSG274 Part 2: dismantle, clean and descale removable parts, heads, inserts and hoses of showers and spray taps quarterly, or more often as the rate of fouling or other risk factors indicate, for example areas with high-risk patients.

2. Outlets

Outlets by floor, room or area 1: Room 2

Floor, room or area	Room 2

Showers and spray taps here 1: En-suite

Position in this room	En-suite
Type	Shower head and hose
Scale or biofilm found	Light
Dismantled, cleaned and descaled?	Yes
Head or hose replaced?	No
Thermostatic mixing valve (TMV) fitted?	Yes
Temperature at the outlet after 1 minute (°C)	41
Result	Done

Photos (before and after)



This room or area: outlets done	1
This room or area: outlets with heavy scale	0

Outlets by floor, room or area 2: Assisted bathroom

Floor, room or area	Assisted bathroom

Showers and spray taps here 1: Shower

Position in this room	Shower
Type	Shower head and hose
Scale or biofilm found	Heavy
Dismantled, cleaned and descaled?	Yes
Head or hose replaced?	Yes
Thermostatic mixing valve (TMV) fitted?	Yes
Temperature at the outlet after 1 minute (°C)	41
Result	Done
This room or area: outlets done	1
This room or area: outlets with heavy scale	1

Outlets by floor, room or area 3: Room 7

Floor, room or area	Room 7

Showers and spray taps here 1: En-suite

Position in this room	En-suite
Type	Shower head and hose
Result	Not done: no access
Notes	Resident unwell; booked for Thursday.
This room or area: outlets done	0
This room or area: outlets with heavy scale	0
Outlets done	2
Outlets with heavy scale	1

> Heavy scale found. HSG274 allows a shorter interval than quarterly where the rate of fouling indicates it.

3. Sign-off

Next clean due	5 Jan 2027
Days to the next clean	92
Site contact name	P. Hart, home manager
Site contact signature	
Completed by	A. Kerr
Signature	