SITE survey. APP

SITE SURVEY REPORT

Hand Hygiene Audit

Prepared for	Meadowside Care Group
Date	24 Sep 2026
Site	Oakbank Care Home, Stockport
Prepared by	H. Doran

FORM

Hand Hygiene Audit

1. Details

Project	Oakbank Care Home, Stockport: hand hygiene audit (completed example)
Provider	Meadowside Care Group
Home or service	Oakbank Care Home
Address	15 Hillcrest Road, Stockport SK4 3LP
Date of audit	24 Sep 2026
Auditor	H. Doran, IPC champion
Ward, unit or area observed	Ground floor, residential unit
Observation started	09:30
Observation ended	10:15

> WHO's five moments for hand hygiene: before touching a patient; before a clean or aseptic procedure; after body fluid exposure risk; after touching a patient; and after touching patient surroundings.

2. Observations

Opportunities 1: Care assistant

Staff group	Care assistant
Moment	Before touching a patient
What did they do?	Handrub
All surfaces of the hands covered?	Yes
Bare below the elbows, with no wrist jewellery?	Yes
Gloves	Not worn

Opportunities 2: Care assistant

Staff group	Care assistant
Moment	After touching a patient

What did they do?	Soap and water
All surfaces of the hands covered?	Yes
Bare below the elbows, with no wrist jewellery?	Yes
Gloves	Worn and changed correctly

Opportunities 3: Nurse

Staff group	Nurse
Moment	Before a clean or aseptic procedure
What did they do?	Handrub
All surfaces of the hands covered?	Yes
Bare below the elbows, with no wrist jewellery?	Yes
Gloves	Worn and changed correctly

Opportunities 4: Nurse

Staff group	Nurse
Moment	After body fluid exposure risk
What did they do?	Soap and water
All surfaces of the hands covered?	Yes
Bare below the elbows, with no wrist jewellery?	Yes
Gloves	Worn and changed correctly

Opportunities 5: Care assistant

Staff group	Care assistant
Moment	After touching patient surroundings
What did they do?	Missed
Bare below the elbows, with no wrist jewellery?	Yes
Gloves	Not worn

Opportunities 6: Domestic or housekeeping

Staff group	Domestic or housekeeping
Moment	After touching patient surroundings
What did they do?	Handrub
All surfaces of the hands covered?	No
Bare below the elbows, with no wrist jewellery?	Yes
Gloves	Not worn

Opportunities 7: Care assistant

Staff group	Care assistant
Moment	Before touching a patient
What did they do?	Handrub
All surfaces of the hands covered?	Yes
Bare below the elbows, with no wrist jewellery?	No
Gloves	Not worn

Opportunities 8: Visiting professional

Staff group	Visiting professional
Moment	After touching a patient
What did they do?	Missed
Bare below the elbows, with no wrist jewellery?	Yes
Gloves	Worn in place of hand hygiene

Opportunities 9: Nurse

Staff group	Nurse
Moment	Before touching a patient
What did they do?	Handrub
All surfaces of the hands covered?	Yes

Bare below the elbows, with no wrist jewellery?	Yes
Gloves	Not worn

Opportunities 10: Care assistant

Staff group	Care assistant
Moment	After touching a patient
What did they do?	Soap and water
All surfaces of the hands covered?	Yes
Bare below the elbows, with no wrist jewellery?	Yes
Gloves	Worn and changed correctly
Opportunities observed	10
Missed	2
Hands not fully covered	1
Not bare below the elbows	1
Compliance (%)	80
Target compliance for this area (%)	90
Result	Amber

> Amber. The compliance is below the target. Agree an action, an owner and a date for each gap.

Compliance at the last audit (%)	78
Change since the last audit (points)	2

Compliance by moment

Before touching a patient (%)	100
Before a clean or aseptic procedure (%)	100
After body fluid exposure risk (%)	100
After touching a patient (%)	67
After touching patient surroundings (%)	50

3. Facilities

Alcohol handrub is available at the point of care	Yes
Handwash sinks are clean, accessible and used only for handwashing	Yes
Liquid soap and paper towels are stocked at every sink	Partly
Foot-operated bins are at every sink	Yes
Hand hygiene technique posters are displayed	Yes
Hand cream is available for staff	No
Notes	Soap dispenser at the bathroom sink by room 6 empty, refilled during the audit. Handrub at every bedroom door on the unit. No hand cream for staff.

Photos of the facilities





Facilities score (%)	75

4. Feedback and actions

Have you fed the result back to the team?	Yes
Good practice seen	Nurse cleaned hands before the dressing observed and changed gloves between tasks. Good use of handrub at the point of care. Compliance 80% from 10 opportunities, up 2 points on the last audit; the misses were after touching a resident and after touching their surroundings.

Actions 1: Remind all staff about hand hygiene after touching surroundings at the 2pm handover

Action	Remind all staff about hand hygiene after touching surroundings at the 2pm handover
Priority	High
Who	H. Doran
By when	25 Sep 2026
Done on	25 Sep 2026
Status	Done

Actions 2: Handrub technique refresher for housekeeping, covering all surfaces of the hands

Action	Handrub technique refresher for housekeeping, covering all surfaces of the hands
Priority	Medium
Who	H. Doran
By when	2 Oct 2026
Done on	1 Oct 2026
Status	Done

Actions 3: Sign at the door asking visiting professionals to use handrub on arrival

Action	Sign at the door asking visiting professionals to use handrub on arrival
Priority	Low
Who	R. Ellison, manager
By when	2 Oct 2026
Done on	30 Sep 2026
Status	Done

Actions 4: Order hand cream for the unit

Action	Order hand cream for the unit
Priority	Low
Who	R. Ellison, manager
By when	2 Oct 2026

Status	Open

Actions 5: Remind the carer seen wearing a watch about bare below the elbows

Action	Remind the carer seen wearing a watch about bare below the elbows
Priority	Medium
Who	Unit lead
By when	30 Sep 2026
Done on	26 Sep 2026
Status	Done
Actions still open	1
High priority still open	0
Next audit due	22 Oct 2026
Days to the next audit	28
Auditor name	H. Doran, IPC champion
Auditor signature	
Manager or nurse in charge	R. Ellison
Manager signature	